

Dear Guest,

**Agreement for the Accommodation of Dogs at the Riviera Hotel**



We are pleased to welcome well-behaved and trained dogs in the Hotel but, to ensure the safety and comfort of our other guests and staff, only if they have been pre-booked and paid for and if those accompanying them have first accepted all of the conditions below by signing this agreement.

1. A maximum of 1 large dog or 2 small dogs (no higher than 50cm/20inches) will be allowed to stay with you in your hotel bedroom. Due to the Hotel's layout, we regret that we cannot offer ground floor bedrooms for those travelling with dogs and dogs are not permitted in Room 231.
2. Registered Assistance Dogs are free of charge but for other dogs a charge of £10 (including VAT) per dog per night will be made. Additionally, an undertaking from you is required, by signing below, to reimburse the hotel the full costs of any damage which might be caused by your dog.
3. Please ensure that your dog wears a collar and identity tag and is on a short lead under the control of a responsible adult whenever it is on hotel premises (inside and outside), other than when in your hotel bedroom.
4. Registered Assistance Dogs may accompany their owner anywhere in the hotel. Other dogs, accompanied by their owner, may sit quietly on their lead in the two alcoves in the Reception and also the Bridge Bar and Grill (so owners may have their meals there if they wish). Please do not let them bark or growl at passers-by or otherwise frighten hotel guests – particularly children.
5. Dogs are not permitted in any of the hotel's other public areas (including Restaurants, Leisure and the Garden areas). If you are staying in the Apartments, you may cross the Garden to gain access. Please do not allow your dog on the artificial grass area. Dogs are not permitted to sit on any hotel furniture.
6. Your dog(s) must not be left unattended in your hotel bedroom at any time. For safety reasons, our Housekeeping team will not be able to service a bedroom containing an unattended dog.
7. There is a covered area at the back of the hotel suitable for feeding your dog. If you prefer to feed your dog inside, please do so in your bathroom rather than the bedroom as this may damage the carpet.
8. Please ensure that your dog does not sit or lie on the bed or upholstered furniture. We can provide special bedspreads if you think your dog may scratch at the bed – so please ask at Reception if you need one of these. We regret that we must charge for any damage caused to furniture, carpets, bed-linen, etc. so you may need to tether your dog to avoid this.
9. Any disturbances such as barking or whining must be curtailed so that other guests are not inconvenienced or frightened. Management reserves the right to require you to remove your dog from hotel premises in the event that its behaviour is considered unacceptable by the Duty Manager.
10. You are responsible for cleaning up after your dog on hotel property and in the neighbourhood.
11. You are responsible for all property damage and/or personal injuries resulting from your dog's behaviour and you hereby indemnify and hold harmless the Hotel, its owners and staff and other guests from all liability and damage in respect thereof. The cost of such damage may be added to your account and/or charged to your credit or debit card and interest will accrue on unpaid accounts in accordance with our general Terms and Conditions of Booking. You hereby authorise your credit card issuer or bank to pay the Hotel such sums claimed as a result of this clause.
12. If, at the sole discretion of the Duty Manager, the Hotel feels that your dog is causing a nuisance to other people by being noisy, aggressive or causing damage, you agree that you and your dog(s) will leave the Hotel when requested to do so and that any monies paid in advance will be forfeited.

I hereby accept and agree to abide by the above conditions and to indemnify the Hotel against any damage caused by the behaviour of the dog(s) which I bring to the Hotel.

Signature

Print Name

Date