

Meeting & Event Covid Cancellation Policy

Should anyone from your Event be asked to self-isolate or test positive for COVID-19 so cannot attend the Event then provided we receive proof i.e., a screenshot of the notification to self-isolate or positive test results, we would refund that guest only or give them a credit to use at the hotel at a later date.

In circumstances where our facilities are available and your Event can go ahead but you choose to cancel, your deposit would be non-refundable. If we must close the hotel due to lockdown or COVID-19 restrictions, we will cancel your booking and refund your deposit or offer you a transfer of your booking to another date.

We strongly recommend that all guests take out an insurance policy to cover other possible reasons for cancellations.